At all levels of the BSA organization, there are commissioners available to support the delivery of a quality program experience through units to the youth they serve. The role of the national, regional and area commissioners is to provide direct support to council commissioners and increase their understanding and service delivery to units.

NATIONAL COMMISSIONER

The national commissioner is an officer of the National Council and a member of the National Executive Board whose duties are set forth in the bylaws of the National Council. The national commissioner provides leadership to all regional commissioners in the areas of membership, unit charter renewal, and training in support of commissioner service. The role of the national commissioner is to serve as the chief morale officer of the Boy Scouts of America.

The national commissioner shall:

- Serve as a member of the National Key 3.
- Work closely with all regional commissioners in providing quality commissioner service throughout the country in support of local councils.
- Supervise the activities of commissioner service, give leadership to regional commissioners, and preside at any meetings of the regional commissioners.
- Support the efforts to recruit commissioners at all levels of the organization in support of local councils.
- Encourage communications between regional, area and council commissioners to ensure that all councils provide opportunities for immediate commissioner orientation, frequent basic training, and monthly learning experiences for all commissioners
- Support councils in recruiting an adequate number of commissioners, monthly unit contacts, retention of youth and units, and progress toward achieving Journey to Excellence Performance Award status.
- Maintain the standards of the Boy Scouts of America and uphold all national policies
- Provide direction and support to regional commissioners working with local councils, especially related to the membership validation process and unit charter renewal.
- Encourage the functions of conducting and recording unit contacts, counseling support related to how to handle particular national situations, recruitment and training a full staff of commissioners, and supporting the annual commitment and achievement of the Journey to Excellence Performance award by regions, areas and councils
• Work with the national president to secure the help of national, regional, and area committees in meeting local council needs

The national commissioner reports on the status of commissioner service to the National Executive Board regularly:

• Inspirational stories and successes in local councils
• Status of each council in qualifying as a Journey to Excellence Performance Award Council, as it relates to unit contacts by commissioners and the recruiting and training of more commissioners
• Rechartering percentage of units to date, by council and area
• Retention percentage of youth and units, by council and area
• Current ratio of units to registered unit commissioners, by council

REGIONAL COMMISSIONER

The regional commissioner is an officer of the region and a member of the regional board, whose duties are set forth in the bylaws of the National Council, and provides leadership to all area commissioners in the areas of membership, unit charter renewal, and training in support of commissioner service. The regional commissioner is appointed annually by the regional president for a one-year term, not to exceed three consecutive terms, with the concurrence of the regional director.

The regional commissioner shall:

• Serve as a member of the Regional Key 3.
• Work closely with the national commissioner, regional president and regional director in providing quality commissioner service throughout the region and the areas in support of local councils.
• Supervise the activities of commissioner service, give leadership to area commissioners, and preside at any meetings of area commissioners. All meetings of the region commissioners will be held in conjunction with the existing meeting within the region. The region commissioners are to support council or joint-council commissioner training courses but are not to conduct region/area courses.
• Support the efforts to recruit area commissioners to provide continuing and effective commissioner service in support of each council.
• Encourage communications between the area and council commissioners to ensure that councils provide opportunities for immediate commissioner orientation, frequent basic training, and monthly learning experiences for all commissioners.
• Support councils in recruiting an adequate number of commissioners, monthly unit contacts, retention of youth and units, and progress toward achieving Journey to Excellence Performance Award status.

• Maintain the standards of the Boy Scouts of America and uphold all national policies.

• Provide direction and support to area commissioners working with local councils especially related to the membership validation process; unit charter renewal; conducting and tracking unit contacts; counseling support related to how to handle particular situations; and supporting the annual commitment and achievement of the Journey to Excellence Performance Award by region, the areas, and the councils.

• Work with the regional president to secure help for regional and area committees in meeting local council needs.

The regional commissioner reports on the status of commissioner service to the regional executive board regularly:

• Inspirational stories about successes in local councils.

• Status of each council in qualifying as a Journey to Excellence Performance Award, as it relates to unit contacts by commissioners, and the recruiting and training of more commissioners.

• Rechartering percentage of units to date, by council and area.

• Retention percentage of youth and units, by council and area.

• Current ratio of units to registered unit commissioner by council.

AREA COMMISSIONER

The area commissioner, whose duties are set forth in the bylaws of the National Council, provides support to all council commissioners in the areas of membership, unit charter renewal, and training in support of commissioner service. The area commissioner is appointed annually for a one-year term, not to exceed three consecutive terms, by the regional president upon the recommendation of the area president and regional commissioner. The area commissioner reports to the area president while working closely with the regional commissioner.

The area commissioner shall:

• Serve as a member of the Area Key 3.

• Work closely with the regional commissioner, area president, and area director in providing quality commissioner service throughout his or her area in support of local councils.

• Supervise the activities of commissioner service and preside at any area meetings where council commissioners are in attendance. All meetings of the area commissioners will be held in conjunction with existing meetings within the region/areas.
• Support council or joint-council commissioner training courses but are not to conduct separate area courses.
• Encourage communications between the area and council commissioners to ensure that councils provide opportunities for immediate commissioner orientation, frequent basic training, and monthly learning experiences for all commissioners.
• Support councils in recruiting an adequate number of commissioners, monthly unit contacts, retention of youth and units, and progress toward achieving Journey to Excellence Performance Award status.
• Maintain the standards of the Boy Scouts of America and uphold all national policies.
• Provide direction and support to council commissioners especially related to the membership validation process, unit charter renewal, conducting and recording unit contacts, counseling support related to how to handle particular situations, recruiting and training a full staff of commissioners, and supporting the annual commitment and achievement of the Journey to Excellence Performance Award.
• Work with the area president to secure the help of area committees in meeting local council needs.

The area commissioner reports on the status of commissioner service to the area regularly:

• Inspirational stories about successes in local councils.
• Status of each council in qualifying as a Journey to Excellence Performance Award, as it relates to unit contacts by commissioners, and the recruiting and training of more commissioners.
• Rechartering percentage of units to date, by council and area.
• Retention percentage of youth and units, by council and area.
• Current ratio of units to registered unit commissioner by council.

NATIONAL COMMISSIONER SUPPORT STAFF

The national commissioner has a support team with specific duties. These national positions include:

• Support Chair
• Commissioner Development Chair
• Resources Chair
• Recruitment and Retention Chair
• Communications Chair
• Roundtable Chair
• Diversity and Inclusion Chair
RESOURCES

Position Descriptions